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Certain states require disclosure of specific information concerning an insurance company's state of domicile, principal place of business, National Association of Insurance Commissioners ("NAIC") code number, and where an insurance company is authorized to transact business. The Hartford Steam Boiler Inspection and Insurance Company ("HSBIIC") is domiciled in the State of Connecticut, and maintains its principal place of business at One State Street, Hartford, Connecticut 06102-5024. HSBIIC is authorized to transact business in every state in the United States. The NAIC Code number for HSBIIC is 11452.

## PRIVACY POLICY

HSB is committed to protecting your privacy. Questions regarding this policy should be directed to [Efficiency\\_First@hsb.com](mailto:Efficiency_First@hsb.com).

### 1. What information do we collect?

We collect certain information about our visitors when certain site functions are used, when products or services are used or when feedback is requested. The types of information requested may include, but are not necessarily limited to, your name, name of your business, business address, email address, telephone number, and details related to energy savings. This information is requested only on certain pages that are protected and that require registration. We also collect information about website traffic.

### 2. Where do we collect information from you and how do we use it?

We may use information collected to provide services and fill orders, to send promotional information, to enhance the operation of our site and to administer our systems. When you use certain functions of this site, use a service or place an order with us, we collect personal information from you. If you use certain functions of this site or use one of our products or services, we will collect and maintain certain of your information which may include, but is not necessarily limited to, your name, name of your business or facility, email address, mailing address, telephone number, , service or product selections, confirmation number, and a password (and any other information you input into the site). We collect this in order to provide services to you, to communicate with you about our services, or to send you materials. You will have the opportunity to make changes and additions to the information and these changes will be automatically kept for future use. We share your information with our Contracted Service Partners so that they may provide services to you. We share your information with your insurance provider. Both we and your insurance provider may use your information for underwriting and other internal business purposes. We also may analyze this information and provide it on

an anonymized and aggregated basis to third parties. Except as set forth in the preceding sentences, we do not sell, trade, or rent your personal information to others and will not disclose it to third parties except as may be required by law. All data will be disclosed to third parties as required by law or regulation and may be deemed discoverable by third parties. We may also provide certain information to insurance regulators upon proper request. As a result of involvement in a claim, the data added via this site or a Contracted Service Partner Site may be deemed discoverable by third parties and used in claims investigation and/or litigation. HSB or a vendor may be legally required to provide the data to others involved in the claim or their legal counsel. If you are involved in a claim, you should not expect to retain data privacy or confidentiality of data added through the site or a Contracted Service Partner Site.

### 3. How do we protect your information?

When you enter your information or place a request, you are connected to a secure server. All of the data we collect is protected against unauthorized access by physical security means.

### 4. Use of "cookies"

When accessing our site, we will store a cookie on your computer in order to facilitate your use of our site. "Cookies" are small pieces of information that are stored by your browser on your computer's hard drive that can later be retrieved to identify you to our site. Our cookies store a user identification number, which makes your use of the site easier and helps us maintain a secure site. We may set and access cookies on your device for the purpose of tracking site usage. We do not use cookies to gather personal information nor store identifiable information. Please note that most Internet browsers will allow you to stop cookies from being stored on your computer and to delete cookies stored on your computer. Session cookies allow our site to identify you as a user between page loads. They allow you to carry information across pages of our site and avoid you having to re-enter information. Session cookies are temporary cookies that will be destroyed when you leave our site.

### 5. Analytics

We use analytics software, such as Google Analytics, to gather anonymous data relating to how you are using our site and to provide us with visitor statistics. These help us to understand how users use our site and help us to improve our site and make it more user-friendly. These cookies are destroyed after a set period of time has passed from when they were created.

### 6. Security

When we collect personal information directly from you, we follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and when stored after we receive it. If you have any questions about security on our site, you can contact us at [Efficiency\\_First@hsb.com](mailto:Efficiency_First@hsb.com).

## 7. Notification of Privacy Statement Changes

We may update this privacy statement to reflect changes to our information practices. If we make any material changes we will notify you by email (sent to the e-mail address specified in your profile) or by means of a notice on this site prior to the change becoming effective. We encourage you to periodically review this page for the latest information on our privacy practices. This privacy policy is also displayed on our website.

### Contact Information

You can contact us about this privacy statement at following:  
The Hartford Steam Boiler Inspection and Insurance Company  
Email: [Efficiency\\_First@hsb.com](mailto:Efficiency_First@hsb.com)  
Phone: 877-610-4128